



Santa Clarita Water

A Division of Castaic Lake Water Agency

FY 2010/11 Budget



The theme of the Fiscal Year 2010/11 Budget focuses on the Santa Clarita Water Divisions (SCWD) “vision” for the future, and staff’s commitment to our customers and one another in continuously striving toward excellence. Our efforts are founded on a willingness to continue to improve through our “Investment in Excellence” ® program. This program was established to prepare our organization in facing new industry challenges and acquiring the necessary tools to address them effectively. Our program consists of several phases beginning by identifying our current reality, clarifying the vision and developing actions toward achieving our goals.

One of the principal outcomes of our program was a number of values, or affirmations, that were developed by staff to maximize our potential. These values are included in the Operating Budget section of the Budget document. Our customers are the primary beneficiaries of this and other programs intended to foster and promote constructive and innovative ways to ensure “reliable, quality water at a reasonable cost.”

The cover photos are:

- The Past (bottom) – In the 1950’s staff worked from retro-fitted garages and stored inventory in horse stables at the Bonelli family ranch. By the early 1970’s the Santa Clarita Water Company (SCWC) had approximately 8,700 service connections.
- The Present (middle) – In the mid-1970’s SCWC constructed a new administration facility to accommodate its growing customer base, which currently serves as its main headquarters. In 1999, the Castaic Lake Water Agency purchased SCWC and the name was changed to the Santa Clarita Water Division (SCWD); it presently has over 28,000 service connections.
- The Future (top) – Growth and expansion plans for SCWD will nearly double its number of service connections over the next few decades. In preparation for the future, SCWD recently purchased a new Administration and Engineering facility located in the center of the Santa Clarita Valley. The scheduled move-in date is January 2011.

Photographs of SCWD employees at work are included throughout the Budget document. SCWD staff is our greatest asset; as such, SCWD’s ultimate success in providing excellent customer service and fully meeting its mission is a direct result of their strong commitment and uncompromised dedication to their jobs.

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TABLE OF CONTENTS

FY 2010/11 BUDGET

TRANSMITTAL LETTER/EXECUTIVE SUMMARY

Transmittal Letter/Executive Summary	1
Major Accomplishments	5
Major Actions	6

BUDGET FOREWORD

Overview of the Santa Clarita Water Division	7
History and Growth of Santa Clarita Water Company	7
History of Santa Clarita Valley and the Formation of Castaic Lake Water Agency	8
Santa Clarita Water Division	9
Mission Statement	9
Location of the Santa Clarita Water Division	10
Santa Clarita Water Division Service Area	11
Government	12
Organizational Chart	13
SCWD 2009 Rate Study	14
Retail Water Rates	15
Miscellaneous Fees	16
Impact Capacity Fees	17
Revenue Sources	17
Financial Policies	18
Long-Term Commitments	19
Basis of Budgeting	20
Water Enterprise Fund	20
Budgetary Control	21
Budget Process	21
Strategic Planning	21
Balancing the Budget	21
Capital Budget Process	22
Capital Projects	22
Capital Improvement Project Cost Allocation	22
Risk Management	22
Insurance	23
Employee Compensation	23
Community Profile	25
Economy	26
Santa Clarita Valley Climate	26
Conservation	28
Budget Calendar	29

STRATEGIC PLAN

FY 2010/11 Strategic Plan	31
Contents	33
Division Overview	35
Strategic Plan Framework	38
Goals and Strategic Objectives	41

TABLE OF CONTENTS
Continued
FY 2010/11 BUDGET

Appendix A - SCWD Organization Structure	44
Appendix B - SCWD Action Plan	45
FINANCIAL SUMMARY	
Financial Summary	49
Operating Revenues	53
FY 2009/10 Estimated vs. FY 2010/11 Budget	54
FY 2009/10 Budget vs. FY 2010/11 Budget	55
FY 2010/11 Non-Operating Revenue (Expense)	57
Operating Expenditure Summary	61
Summary of Personnel Costs	67
Staff Count	68
Source of Supply Expenditures	71
FY 2009/10 Budget vs. FY 2010/11 Budget	72
FY 2009/10 Estimated vs. FY 2010/11 Budget	73
Pumping Expenditures	77
FY 2009/10 Budget vs. FY 2010/11 Budget	78
FY 2009/10 Estimated vs. FY 2010/11 Budget	79
Water Treatment Expenditures	83
FY 2009/10 Budget vs. FY 2010/11 Budget	84
FY 2009/10 Estimated vs. FY 2010/11 Budget	85
Transmission and Distribution Expenditures	89
FY 2009/10 Budget vs. 2010/11 Budget	90
FY 2009/10 Estimated vs. 2010/11 Budget	91
Customer Service Expenditures	95
FY 2009/10 Budget vs. FY 2010/11 Budget	96
FY 2009/10 Estimated vs. FY 2010/11 Budget	97
Engineering Expenditures	101
FY 2009/10 Budget vs. FY 2010/11 Budget	102
FY 2009/10 Estimated vs. FY 2010/11 Budget	103

TABLE OF CONTENTS
Continued
FY 2010/11 BUDGET

Administrative and General Expenditures	107
FY 2009/2010 Budget vs. FY 2010/11 Budget	108
FY 2009/10 Estimated vs. FY 2010/11 Budget	109
Burden and Benefits	111
Reserve Funds	113
FY 2010/11 Capital Improvement Program - Capital Expenditure Summary	115
Fiscal Year 2010/11 Capital Improvement Projects	119
Central Park Well No. 2	121
New Administration Building	123
Warehouse Upgrades	125
Pressure Regulating Stations	127
0.5 MG Seco Tank	129
3.0 MG Catala Tank	131
3.5 MG Friendly Valley Tank	133
Clark Well	134
Sand Canyon Meter Panel Replacement	135
Royal Oaks Meter Relocation	136
Chlorinators	137
North Oaks #2 Tank Interior Recoat	139
Honby Tank Road Rehabilitation	141
Friendly Valley #2 Tank Interior Recoat with Retrofit	142
Service Line Replacement Program	143
Seco Canyon Pipeline Replacement Phase I	145
Seco Canyon Pipeline Replacement Phase II	147
Fitch Avenue Bridge Rebuild	148
Sierra Highway 10-inch Main Upgrade	149
ARC Flash Analysis	150
Utility Billing Software	151
Transportation Equipment	152
Power Operated Equipment	153
LONG-TERM COMMITMENTS	
Recap of Long-Term Commitments	155
Interfund Loan Payment Schedule	156
2010B COP Payment Schedule – Summary	157
BUDGET GLOSSARY	159
APPENDIX A	
Reserve Fund Policy	167
APPENDIX B	
Statement of Investment Policy	169

TABLE OF CONTENTS
Continued
FY 2010/11 BUDGET

APPENDIX C	
Debt Management Policy	177
Interest Rate Swap Policy	181
Build America Bonds Compliance Policy	185
APPENDIX D	
Purchasing and Bidding Policy	187
APPENDIX E	
Resolution No. 2731 – Adoption of FY 2010/11 Budget	201